



New York City Family Justice Centers

One-stop service centers for domestic violence help

What are the Family Justice Centers?

The New York City Family Justice Centers are walk-in centers for victims of domestic violence, elder abuse, and sex trafficking. To make it easier for you to get help, many agencies are located at each Center. Services are free and available to all victims. We can help you no matter what language you speak.

When you visit a Center you can expect a safe and caring environment with one-on-one services and support. On your first visit to a Center you will meet with a client specialist. They will speak with you about what services you need. The client specialist will then set up a meeting for you with a case manager, who will explain and help you access services at the Center.

The Centers are located in secure buildings to ensure your safety. Everyone coming to the Center must go through a metal detector before entering the Center.

“Thank you so much. I didn’t know so much help was out there. I feel like I have a chance now.”

- FJC client

How Can a Family Justice Center Help Me?

Case Management You can meet with a case manager who can advocate for your needs, discuss how to stay safe and connect you to services.

Counseling Counseling is available for you and your children. Both one-on-one counseling and support groups are available.

Legal Information Lawyers and paralegals are available to speak with you about legal issues such as custody, visitation, and immigration.

Police Domestic Violence Prevention Officers from the New York City Police Department who work at the Center will assist you to report a crime. They can also give you information about how the police can help you stay safe.

Prosecution Domestic violence is a crime. Prosecutors from the District Attorneys’ Offices are located in the Centers. Prosecutors can answer any questions you may have about the criminal justice system.

Children’s Room Your children, age 3 or older, can play in the Children’s Room while you get help.

Self-Sufficiency Services Staff can help you with public benefits, budgeting, child care, and financial safety. Staff can also connect you to job training and educational programs.

Hours, Locations & Directions

Hours: Monday - Friday 9:00 a.m. to 5:00 p.m.

Telephone: Call 311 to be connected to a Center near you.

NYC Family Justice Center, Bronx

Address: 198 East 161st Street, Bronx, NY 10451

Subway: 4, B or D to 161st Street Yankee Stadium station

Bus: BX1, BX2, BX6, and BX13

NYC Family Justice Center, Brooklyn

Address: 350 Jay Street, Brooklyn, NY 11201

Subway: A, C, F or R to Jay Street or the 2, 3, 4, or 5 to Borough Hall

Bus: B25, B26, B38, B51, B54, B57, B61, B65, B67, and B75

NYC Family Justice Center, Manhattan

Address: 80 Centre Street, New York, NY 10013

Subway: 4, 5 or 6 to Brooklyn Bridge–City Hall Station, J or Z to Chambers Street, N or R to City Hall, 1, 2 or 3 to Chambers Street, or A or C to Chambers Street

Bus: M5, M9, M22 and M103

NYC Family Justice Center, Queens

Address: 126-02 82nd Avenue, Kew Gardens, NY 11415

Subway: E or F to Kew Gardens/Union Turnpike

Bus: Q10, Q37, Q46, and Q60

Staten Island Domestic Violence Response Team

For victims who live on Staten Island, call 311 for the Staten Island Domestic Violence Response Team for information and referrals. To learn more, email OCDV_DVRT@cityhall.nyc.gov or visit www.nyc.gov/domesticviolence.

Staying Safe

If you are being abused, these steps may help you stay safe:

- Call 911 if you are in danger or have been hurt by your partner.
 - Teach your children to use the telephone to call the police and go to a safe place during a violent incident.
 - Identify a safe place for you and your children to go in case of an emergency.
 - Lock all windows and doors at night and when you leave your home.
 - Inform your children's school/daycare about who has permission to pick them up.
 - Request to have your telephone number changed to an unlisted number.
 - Keep your home address confidential and, if possible, do not tell the abuser where you live.
 - Avoid going out alone.
 - If possible, have someone screen your calls at work, request that your office telephone number and email address be changed, change your route to and from work often and vary your schedule.
- In case you need to leave quickly, gather important documents for you and your children:
 - Passports/Green cards/work permits
 - Social Security cards/birth certificates
 - Bank statements/credit cards/checkbook
 - Tax returns/pay stubs
 - House deed/lease
 - Order of protection
 - Custody/visitation orders
 - Marriage license
 - Children's immunization/school records
 - Address book and a pre-paid cell phone
 - Picture of the abuser
 - Evidence of abuse that you may have including emails, texts, and journal entries
 - Pack a bag with money, extra keys, clothes, medicine, and these important documents and leave it in a safe place or with someone you trust.

"This program has helped me through one of the toughest times in my life. It always provided me a safe space to gather my thoughts, use the telephones, and search for jobs on the computers. Whatever I needed, this program has been here with open arms." – FJC client

If you or someone you know is a victim of domestic violence, help is available.

Call 311 for the 24-hour NYC Domestic Violence Hotline

Call 911 in emergencies

Assistance available in all languages

www.nyc.gov

Partners

The Arab American Family Support Center, Inc./Tamkeen

Barrier Free Living

Bronx County District Attorney's Office

CAMBA

Center Against Domestic Violence

Day One

FEGS

The Financial Clinic

Garden of Hope

Good Shepherd Services Safe Homes Project

Her Justice

Jewish Association Serving the Aging

Jewish Board of Family and Children's Services

Kings County District Attorney's Office

Korean American Family Service Center

Legal Services NYC - Bronx

Manhattan Legal Services NYC

Metropolitan Council on Jewish Poverty

Mount Sinai Sexual Assault & Violence
Intervention Program

New York Asian Women's Center

New York City Anti-Violence Project

New York City Department of Information
Technology and Telecommunications

New York City Human Resources Administration

New York City Police Department

New York County District Attorney's Office

New York Legal Assistance Group

Northern Manhattan Improvement Corporation

Queens County District Attorney's Office

Queens Legal Services

Safe Horizon

Sanctuary for Families

Sauti Yetu Center for African Women

Shorefront Y

South Brooklyn Legal Services

STEPS to End Family Violence

St. Luke's Roosevelt Crime Victims Treatment Center

Urban Justice Center

Urban Resource Institute

Violence Intervention Program, Inc.

Weinberg Center for Elder Abuse Prevention

WISE (Working in Support of Education)